

Personal Information

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Personal Information

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We respectfully acknowledge the Traditional Owners of country throughout Victoria and pay respect to the ongoing living cultures of Aboriginal people.

From: StamfordPlaza (DHHS)

Sent: Sunday, 14 June 2020 8:24 AM

To: DHHSOpSoteriaEOC <DHHSOpSoteriaEOC@dhhs.vic.gov.au>

Subject: Public Health Concern re Security at Stamford

Good Morning,

Three public health concerns:

1.

I entered the hotel today to find the 70 security for Stamford standing shoulder to shoulder in a room 6x6 metres.

I spoke to the head security ^{Personal Info} [REDACTED] to remind him about social distancing and rules of groups gathering. He advised me his meeting was more important than the rule.

I advised him he can not gather in those numbers and not social distance.

I suggested he break his team meeting into smaller numbers and use a larger area such as downstairs so that security can stand apart from one another.

Nurses have raised concerns that they have tried to address the PPE breaches with security previously and have not succeeded. The security have been observed to wear full PPE to the toilet, gloves in the bathroom, not wash hands after toileting (women and men), wearing gloves all day, touching their clothes, phones, faces etc.

Yesterday I have them the PPE procedure and a video showing them how cross contamination occurs and how easy it happens. I have seen a decrease in glove use however the gathering this morning is a huge concern. Nurses also advised that as the 70 were leaving the hotel they were hugging each other etc.

There are positives from this flight that remain in the hotel (one child tested positive and family of 5 negative) however it is unlikely the child is the only positive guest given he was unlikely to not touch anything on the flight.

2.

On 6 June I raised concerns to EOC about the hairdressers being open and working from the reception area of the Stamford. In summary, clients to the hairdresser enter the hotel reception to enter the hairdressers. They use the lifts and stairs that take them to the floor where DHHS staff, security, nurses, supplies and food is prepared. They use the same space which guests of the hotel use to walk through to go for fresh air walks and smokers walks. They loiter in reception, door to hairdressers is open to reception and guests do not correctly use PPE or take precautions.

3.

There is still no log book at the Stamford for people/staff arriving to the hotel. I am conscious that this has been mandatory procedure for a couple of weeks now.

The AO team Leader is present and agrees that the gathering is a concern.

For your consideration and notice

Personal Information

DHHS Team Leader – Quarantine Hotel

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